

New College Durham

Arrangements for obtaining the views of staff and students

In accordance with the Articles of Government, the Corporation of New College Durham is required to publish its arrangements for obtaining the views of staff and students on the determination and periodic review of the educational character and mission of the institution and the oversight of its activities.

Corporation obtains the views of staff and students on these matters through their membership of the Corporation, as there are 2 Staff Governors and 2 Student Governors. In addition to this, the College has other mechanisms to consult with and obtain the views of staff and students which are summarised below.

Student views

The College has a Learner Involvement Strategy which is linked to the Policy and Procedures Governing the Collection and Use of Student Feedback. These policies and procedures are reviewed annually by the Academic Board. The College is currently developing a Student Charter.

The main conduits for student views are:

- the Student Union;
- class representatives;
- Student Forum meetings;
- Nationally benchmarked student surveys (including National Students Survey for Higher Education);
- feedback through social media;
- compliments, suggestions and complaints.

Staff views

The College has received recognition as an Investor in People and consults with and obtains the views of staff in many ways, including the following:

- annual staff conference;
- staff surveys;
- staff development days;
- newsletters and intranet noticeboard;
- Staff Handbook and comprehensive induction process;
- the Joint Consultative Committee;
- Trade Union recognition;
- the College Managers Group; and
- Academic Board.